

Statement of purpose

Health and Social Care Act 2008

Part 1

The provider's name, legal status, address and other contact details

Including address for service of notices and other documents

Statement of purpose, Part 1

Health and Social Care Act 2008, Regulation 12, schedule 3

The provider's business contact details, including address for service of notices and other documents, in accordance with Sections 93 and 94 of the Health and Social Care Act 2008

1. Provider's name and legal status

Full name ¹	Gingerbread Care Limited					
CQC provider ID	1-11672933399					
Legal status ¹	Individual	<input type="checkbox"/>	Partnership	<input type="checkbox"/>	Organisation	<input checked="" type="checkbox"/>

2. Provider's address, including for service of notices and other documents

Business address ²	3 Wood Row Throop Road
Town/city	Bournemouth
County	Dorset
Post code	BH8 0DN
Business telephone	07968288348
Electronic mail (email) ³	ralph@gingerbreadhomes.co.uk

By submitting this statement of purpose you are confirming your willingness for CQC to use the **email address** supplied at Section 2 above for service of documents and for sending all other correspondence to you. Email ensures fast and efficient delivery of important information. If you do not want to receive documents by email please check or tick the box below. We will not share this email address with anyone else.

I/we do NOT wish to receive notices and other documents from CQC by email	<input type="checkbox"/>	<input checked="" type="checkbox"/>
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¹ Where the provider is a partnership please fill in the partnership's name at 'Full name' in Section 1 above. Where the partnership does not have a name, please fill in the names of all the partners at Section 3 below

² Where you do not agree to service of notices and other documents by email they will be sent by post to the business address shown in Section 2. This includes draft and final inspection reports. This postal business address will be included on the CQC website.

³ Where you agree to service of notices and other documents by email your copies will be sent to the email address shown in Section 2. This includes draft and final inspection reports.

Please note: CQC can deem notices sent to the email or postal address for service you supply in your statement of purpose as having been served as described in Sections 93 and 94 of the Health and Social Care Act 2008. The address supplied must therefore be accurate, up to date, and able to ensure prompt delivery of these important documents.

3. The full names of all the partners in a partnership

Names:	
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Statement of purpose

Health and Social Care Act 2008

Part 2

Aims and objectives

Please read the guidance document *Statement of purpose: Guidance for providers*.

Aims and objectives <i>What are your aims and objectives in providing the regulated activities and locations shown in part 3 of this statement of purpose</i>
<p>Mission statement</p> <p>We strive to provide an environment it is safe, supportive, friendly and happy. We will provide everything our residents need to enable them as far as is possible to lead the life they want to lead, in the way they want to lead it, doing the things they want to do in the company of those they love and want to spend time with. We will provide the care, the environment, the nutrition and administer the medication required for each person to overcome or mitigate as far as possible the effects of any medical conditions they have. We will actively seek ways to enable them to live life to the fullest extent possible, however that may be for each person.</p> <p>Aims & Objectives</p> <ul style="list-style-type: none">• Provide high-quality, person-centred care that promotes choice, dignity, privacy, independence, and fulfilment.• Encourage residents, families, and representatives to actively participate in care planning and decision-making.• Treat all individuals with respect, dignity, and equality, upholding their human rights and safeguarding them from abuse or discrimination.• Ensure safe, effective, caring, responsive, and well-led services through collaboration with regulatory bodies, families, and care agencies.• Provide a safe and secure environment by adhering to health and safety regulations, risk assessments, and fire safety measures.• Promote staff excellence through appropriate training, supervision, and compliance with safeguarding requirements.• Maintain a robust Quality Assurance structure, ensuring risk management, regular audits, and staff accountability.• Foster strong community links, supporting social engagement, family visits, and personal connections.• Maintain transparency, ensuring residents have full access to service information in an accessible format.• Support and encourage residents in raising concerns or complaints, ensuring these are acted upon to continually improve services.

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Statement of purpose

Health and Social Care Act 2008

Part 3

Location(s), and

- the people who use the service there
- their service type(s)
- their regulated activity(ies)

Fill in a separate part 3 for each location

The information below is for location no.:	1	of a total of:	2	locations
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Name of location	Glencairn Residential Home
Address	16-17 Cornwall Road Dorchester
Postcode	DT1 1RU
Telephone	01305268399
Email	enquiries@glencairncare.co.uk

Description of the location

(The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)

Glencairn Residential Home – Location Description

Premises & Surroundings:

Glencairn Residential Home is located in the heart of Dorchester, overlooking the award-winning Borough Gardens. The home provides a peaceful setting with many rooms offering views of the gardens, lawns, and bandstand. The area is well-connected, offering easy access to local amenities, shops, and healthcare services.

Facilities & Adaptations:

- The home offers 22 fully furnished single occupancy bedrooms, most with en-suite facilities and low-level access showers. One double occupancy bedroom.
- All rooms include a 24-hour call system, TV and telephone points, and space for personal belongings to create a homely environment
- There is a lovely open plan communal area with residents' lounge area, dining room and spaces for communal or individual activities and recreation
- The residents' lounge opens onto a delightful accessible patio and garden with plants, shrubs and a variety of outdoor spaces for residents to enjoy
- A treatment room for hairdressing and chiropody

Care & Support Services:

Glencairn Residential Home provides 24-hour personal care, supporting residents with:

- Daily living activities (dressing, personal hygiene, mobility assistance)
- Medication management under GP and district nurse direction
- Support with mild dementia care needs
- Home-cooked meals with dietary accommodations
- Laundry services

Social & Recreational Activities:

Dedicated activities coordinators organise a range of activities, including:

- Excursions to the town centre, local markets, and Borough Gardens
- Visits further afield to museums, garden centres, boat trips etc.
- Arts and crafts, games, music, and film sessions
- Regular in-house performances from local musicians and specialist entertainers
- Celebrations of special occasions throughout the year

Staffing & Qualifications:

- The home is staffed with a wide variety of roles, with care provided by Senior Carers and Carers, all of whom are fully trained in personal care, dementia support, and safeguarding
- Staff receive regular training, appraisals, and supervision to maintain high care standards

Access & Suitability for Special Needs:

- The home has a platform lift to all floors and a variety of accessible rooms
- Risk assessments and individualised care plans ensure that each resident's unique requirements are met
- Admissions follow a thorough assessment process to confirm that the home can provide appropriate care

Quality Assurance & Resident Engagement:

- Regular care plan reviews involve residents, families, and professionals to ensure evolving needs are met
- Residents and their families are encouraged to provide feedback and raise concerns, with a clear complaints procedure in place
- Compliance with CQC regulations and ongoing audits ensure the highest standards of care

No of approved places / overnight beds (not NHS)	24
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CQC service user bands

The people that will use this location ('The whole population' means everyone).

Adults aged 18-65	<input type="checkbox"/>	Adults aged 65+	<input checked="" type="checkbox"/>	
Mental health	<input type="checkbox"/>	Sensory impairment	<input type="checkbox"/>	
Physical disability	<input type="checkbox"/>	People detained under the Mental Health Act	<input type="checkbox"/>	
Dementia	<input type="checkbox"/>	People who misuse drugs or alcohol	<input type="checkbox"/>	
People with an eating disorder	<input type="checkbox"/>	Learning difficulties or autistic disorder	<input type="checkbox"/>	
Children aged 0 – 3 years	<input type="checkbox"/>	Children aged 4-12	<input type="checkbox"/>	Children aged 13-18
The whole population	<input type="checkbox"/>	Other (please specify below)	<input type="checkbox"/>	

The CQC service type(s) provided at this location	
Acute services (ACS)	<input type="checkbox"/>
Prison healthcare services (PHS)	<input type="checkbox"/>
Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)	<input type="checkbox"/>
Hospice services (HPS)	<input type="checkbox"/>
Rehabilitation services (RHS)	<input type="checkbox"/>
Long-term conditions services (LTC)	<input type="checkbox"/>
Residential substance misuse treatment and/or rehabilitation service (RSM)	<input type="checkbox"/>
Hyperbaric chamber (HBC)	<input type="checkbox"/>
Community healthcare service (CHC)	<input type="checkbox"/>
Community-based services for people with mental health needs (MHC)	<input type="checkbox"/>
Community-based services for people with a learning disability (LDC)	<input type="checkbox"/>
Community-based services for people who misuse substances (SMC)	<input type="checkbox"/>
Urgent care services (UCS)	<input type="checkbox"/>
Doctors consultation service (DCS)	<input type="checkbox"/>
Doctors treatment service (DTS)	<input type="checkbox"/>
Mobile doctor service (MBS)	<input type="checkbox"/>
Dental service (DEN)	<input type="checkbox"/>
Diagnostic and or screening service (DSS)	<input type="checkbox"/>
Care home service without nursing (CHS)	<input checked="" type="checkbox"/>
Care home service with nursing (CHN)	<input type="checkbox"/>
Specialist college service (SPC)	<input type="checkbox"/>
Domiciliary care service (DCC)	<input type="checkbox"/>
Supported living service (SLS)	<input type="checkbox"/>
Shared Lives (SHL)	<input type="checkbox"/>
Extra Care housing services (EXC)	<input type="checkbox"/>
Ambulance service (AMB)	<input type="checkbox"/>
Remote clinical advice service (RCA)	<input type="checkbox"/>
Blood and Transplant service (BTS)	<input type="checkbox"/>

Regulated activity(ies) carried on at this location		
Personal care	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require nursing or personal care	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Registered Manager(s) for this regulated activity: Ross Isbell (registrations applied for).		
Accommodation for persons who require treatment for substance abuse	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Registered Manager(s) for this regulated activity:		
Accommodation and nursing or personal care in the further education sector	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Registered Manager(s) for this regulated activity:		
Treatment of disease, disorder or injury	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Registered Manager(s) for this regulated activity:		
Assessment or medical treatment for persons detained under the Mental Health Act	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Registered Manager(s) for this regulated activity:		
Surgical procedures	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Registered Manager(s) for this regulated activity:		
Diagnostic and screening procedures	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Registered Manager(s) for this regulated activity:		
Management of supply of blood and blood derived products etc	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Registered Manager(s) for this regulated activity:		
Transport services, triage and medical advice provided remotely	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Registered Manager(s) for this regulated activity:		
Maternity and midwifery services	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Registered Manager(s) for this regulated activity:		
Termination of pregnancies	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Registered Manager(s) for this regulated activity:		
Services in slimming clinics	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Registered Manager(s) for this regulated activity:		
Nursing care	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Registered Manager(s) for this regulated activity:		
Family planning service	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Registered Manager(s) for this regulated activity:		

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Part 3

Location(s), and

- the people who use the service there
- their service type(s)
- their regulated activity(ies)

Fill in a separate part 3 for each location

The information below is for location no.:	2	of a total of:	2	locations
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Name of location	Montrose Care Home
Address	40 Prince of Wales Road Dorchester
Postcode	DT1 1PW
Telephone	01305262274
Email	admin@montrosecarehome.co.uk

Description of the location

(The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)

Montrose Care Home – Location Description

Premises & Surroundings:

Montrose Care Home is a two-story Georgian building, extended and modernized, situated on a main road close to Dorchester town centre. It features an accessible enclosed rear garden for residents to enjoy. The home is well-maintained, offering a comfortable, private, and homely environment with a welcoming atmosphere.

Facilities & Adaptations:

- 21 single-occupancy bedrooms, 14 with en-suite WC facilities, and most of the remaining with a wash basin. 1 Double occupancy bedroom.
- Lift access between floors, an assisted bathroom on the ground floor, and an assisted shower room on the first floor
- Comfortable residents' lounge and separate dining room, allowing residents to socialise or enjoy personal space
- Multiple outside spaces providing a variety of environments for residents to enjoy the gardens
- A nurse call system in every room for immediate assistance

Care & Support Services:

Montrose Care Home provides 24-hour personal care, including:

- Assistance with dressing, hygiene, mobility, continence, and medication management
- Support for health needs, dementia care, and physical disabilities
- Access to GPs, district nurses, and visiting healthcare professionals
- Home-cooked meals prepared on-site, catering to dietary needs
- Laundry services

Social & Recreational Activities:

A dedicated activities coordinator organises:

- Excursions to town, Borough Gardens, and local events
- Arts and crafts, games, music, and book clubs
- Celebrations of special occasions and entertainment sessions
- Trips out to museums, garden centres, boat excursions etc.
- Community engagement to maintain local connections

Staffing & Qualifications:

- Care is provided by professional, compassionate care staff, all trained in personal care, dementia support, and safeguarding
- Regular staff training, appraisals, and supervisions ensure high care standards
- Safe recruitment and safeguarding policies are in place to protect residents

Access & Suitability for Special Needs:

- The home is fully accessible, with wide doorways, slopes, and grab rails for wheelchair users and those with mobility challenges
- Clear signage and adaptations support residents with visual impairments
- A secure environment with proactive fire safety measures, daily checks, and security systems to protect residents

Quality Assurance & Resident Engagement:

- Individual care plans and risk assessments ensure residents' evolving needs are met
- Regular care reviews involving residents, families, and professionals
- Residents and their families are encouraged to provide **feedback and raise concerns**, with a clear **complaints procedure** in place

No of approved places / overnight beds (not NHS)	23
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CQC service user bands

The people that will use this location ('The whole population' means everyone).

Adults aged 18-65	<input type="checkbox"/>	Adults aged 65+	<input checked="" type="checkbox"/>	
Mental health	<input type="checkbox"/>	Sensory impairment	<input type="checkbox"/>	
Physical disability	<input type="checkbox"/>	People detained under the Mental Health Act	<input type="checkbox"/>	
Dementia	<input type="checkbox"/>	People who misuse drugs or alcohol	<input type="checkbox"/>	
People with an eating disorder	<input type="checkbox"/>	Learning difficulties or autistic disorder	<input type="checkbox"/>	
Children aged 0 – 3 years	<input type="checkbox"/>	Children aged 4-12	<input type="checkbox"/>	Children aged 13-18
The whole population	<input type="checkbox"/>	Other (please specify below)	<input type="checkbox"/>	

The CQC service type(s) provided at this location	
Acute services (ACS)	<input type="checkbox"/>
Prison healthcare services (PHS)	<input type="checkbox"/>
Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)	<input type="checkbox"/>
Hospice services (HPS)	<input type="checkbox"/>
Rehabilitation services (RHS)	<input type="checkbox"/>
Long-term conditions services (LTC)	<input type="checkbox"/>
Residential substance misuse treatment and/or rehabilitation service (RSM)	<input type="checkbox"/>
Hyperbaric chamber (HBC)	<input type="checkbox"/>
Community healthcare service (CHC)	<input type="checkbox"/>
Community-based services for people with mental health needs (MHC)	<input type="checkbox"/>
Community-based services for people with a learning disability (LDC)	<input type="checkbox"/>
Community-based services for people who misuse substances (SMC)	<input type="checkbox"/>
Urgent care services (UCS)	<input type="checkbox"/>
Doctors consultation service (DCS)	<input type="checkbox"/>
Doctors treatment service (DTS)	<input type="checkbox"/>
Mobile doctor service (MBS)	<input type="checkbox"/>
Dental service (DEN)	<input type="checkbox"/>
Diagnostic and or screening service (DSS)	<input type="checkbox"/>
Care home service without nursing (CHS)	<input checked="" type="checkbox"/>
Care home service with nursing (CHN)	<input type="checkbox"/>
Specialist college service (SPC)	<input type="checkbox"/>
Domiciliary care service (DCC)	<input type="checkbox"/>
Supported living service (SLS)	<input type="checkbox"/>
Shared Lives (SHL)	<input type="checkbox"/>
Extra Care housing services (EXC)	<input type="checkbox"/>
Ambulance service (AMB)	<input type="checkbox"/>
Remote clinical advice service (RCA)	<input type="checkbox"/>
Blood and Transplant service (BTS)	<input type="checkbox"/>

Regulated activity(ies) carried on at this location		
Personal care	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require nursing or personal care	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require treatment for substance abuse	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Registered Manager(s) for this regulated activity:		
Accommodation and nursing or personal care in the further education sector	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Registered Manager(s) for this regulated activity:		
Treatment of disease, disorder or injury	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Registered Manager(s) for this regulated activity:		
Assessment or medical treatment for persons detained under the Mental Health Act	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Registered Manager(s) for this regulated activity:		
Surgical procedures	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Registered Manager(s) for this regulated activity:		
Diagnostic and screening procedures	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Registered Manager(s) for this regulated activity:		
Management of supply of blood and blood derived products etc	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Registered Manager(s) for this regulated activity:		
Transport services, triage and medical advice provided remotely	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Registered Manager(s) for this regulated activity:		
Maternity and midwifery services	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Registered Manager(s) for this regulated activity:		
Termination of pregnancies	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Registered Manager(s) for this regulated activity:		
Services in slimming clinics	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Registered Manager(s) for this regulated activity:		
Nursing care	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Registered Manager(s) for this regulated activity:		
Family planning service	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Registered Manager(s) for this regulated activity:		

Statement of purpose

Health and Social Care Act 2008

Part 4

Registered manager details

Including address for service of notices and other documents

Please first read the guidance document *Statement of purpose: Guidance for providers*

The information below is for manager number:	1	of a total of:	2	Managers working for the provider shown in part 1
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1. Manager's full name	Ross Isbell
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2. Manager's contact details	
Business address	16-17 Cornwall Road
Town/city	Dorchester
County	Dorset
Post code	DT1 1RU
Business telephone	01305268399
Manager's email address¹	
ross@glencairncare.co.uk	

¹ Where the manager has agreed to service of notices and other documents by email they will be sent to this email address. This includes draft and final inspection reports on all locations where they manage regulated activities.

Where the manager does not agree to service of notices and other documents by email they will be sent by post to the provider postal business address shown in Part 1 of the statement of purpose. This includes draft and final inspection reports on all locations.

Please note: CQC can deem notices sent to manager(s) at the relevant email or postal address for service in this statement of purpose as having been served, as described in Sections 93 and 94 of the Health and Social Care Act 2008. The address supplied must therefore be accurate, up to date, and able to ensure prompt delivery of these important documents to registered managers.

3. Locations managed by the registered manager at 1 above	
(Please see part 3 of this statement of purpose for full details of the location(s))	
Name(s) of location(s) (list)	Percentage of time spent at this location
Glencairn Residential Home	100

4. Regulated activity(ies) managed by this manager

Personal care	<input type="checkbox"/>	
Accommodation for persons who require nursing or personal care	<input checked="" type="checkbox"/>	
Accommodation for persons who require treatment for substance abuse	<input type="checkbox"/>	
Accommodation and nursing or personal care in the further education sector	<input type="checkbox"/>	
Treatment of disease, disorder or injury	<input type="checkbox"/>	
Assessment or medical treatment for persons detained under the Mental Health Act	<input type="checkbox"/>	
Surgical procedures	<input type="checkbox"/>	
Diagnostic and screening procedures	<input type="checkbox"/>	
Management of supply of blood and blood derived products etc	<input type="checkbox"/>	
Transport services, triage and medical advice provided remotely	<input type="checkbox"/>	
Maternity and midwifery services	<input type="checkbox"/>	
Termination of pregnancies	<input type="checkbox"/>	
Services in slimming clinics	<input type="checkbox"/>	
Nursing care	<input type="checkbox"/>	
Family planning service	<input type="checkbox"/>	

5. Locations, regulated activities and job shares

Where this manager does not manage all of the regulated activities ticked / checked at 4 above at all of the locations listed at 3 above, please describe which regulated activities they manage at which locations below.

Please also describe below any job share arrangements that include or affect this manager.

Manager currently in the process of registering as manager of Montrose Care Home.

Statement of purpose

Health and Social Care Act 2008

Part 4

Registered manager details

Including address for service of notices and other documents

Please first read the guidance document *Statement of purpose: Guidance for providers*

The information below is for manager number:	2	of a total of:	2	Managers working for the provider shown in part 1
----------------------------------------------	---	----------------	---	---------------------------------------------------

1. Manager's full name	Rachel Keeling
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2. Manager's contact details	
Business address	40 Prince of Wales Road
Town/city	Dorchester
County	Dorset
Post code	DT1 1RU
Business telephone	01305262274
Manager's email address¹	
rachel@montrosecarehome.co.uk	

¹ Where the manager has agreed to service of notices and other documents by email they will be sent to this email address. This includes draft and final inspection reports on all locations where they manage regulated activities.

Where the manager does not agree to service of notices and other documents by email they will be sent by post to the provider postal business address shown in Part 1 of the statement of purpose. This includes draft and final inspection reports on all locations.

Please note: CQC can deem notices sent to manager(s) at the relevant email or postal address for service in this statement of purpose as having been served, as described in Sections 93 and 94 of the Health and Social Care Act 2008. The address supplied must therefore be accurate, up to date, and able to ensure prompt delivery of these important documents to registered managers.

3. Locations managed by the registered manager at 1 above	
(Please see part 3 of this statement of purpose for full details of the location(s))	
Name(s) of location(s) (list)	Percentage of time spent at this location
Montrose Care Home	100

4. Regulated activity(ies) managed by this manager

Personal care	<input type="checkbox"/>	
Accommodation for persons who require nursing or personal care	<input checked="" type="checkbox"/>	
Accommodation for persons who require treatment for substance abuse	<input type="checkbox"/>	
Accommodation and nursing or personal care in the further education sector	<input type="checkbox"/>	
Treatment of disease, disorder or injury	<input type="checkbox"/>	
Assessment or medical treatment for persons detained under the Mental Health Act	<input type="checkbox"/>	
Surgical procedures	<input type="checkbox"/>	
Diagnostic and screening procedures	<input type="checkbox"/>	
Management of supply of blood and blood derived products etc	<input type="checkbox"/>	
Transport services, triage and medical advice provided remotely	<input type="checkbox"/>	
Maternity and midwifery services	<input type="checkbox"/>	
Termination of pregnancies	<input type="checkbox"/>	
Services in slimming clinics	<input type="checkbox"/>	
Nursing care	<input type="checkbox"/>	
Family planning service	<input type="checkbox"/>	

5. Locations, regulated activities and job shares

Where this manager does not manage all of the regulated activities ticked / checked at 4 above at all of the locations listed at 3 above, please describe which regulated activities they manage at which locations below.

Please also describe below any job share arrangements that include or affect this manager.